vervint

Drive Operational Excellence with Cloud Managed Services

Best practices for cloud management require regular assessment, updates, and optimizations to promote efficiency and reduce cloud waste.

However, today's technology teams are dealing with competing business priorities, a shortage of skilled, experienced labor, a growing backlog of projects. Channeling your IT resources to cloud management isn't always a priority. That's why Vervint offers Cloud Managed Services.

With Vervint's Cloud Managed Services, you can simplify cloud management, take control of your cloud environment, and achieve operational excellence: all while freeing up your team to focus on strategy, innovation, and success.

Efficient. Scalable. Reliable. Secure. Everything you need from the cloud is within reach.

What We Offer

Spend less time on cloud management and more time on strategy and innovation with Cloud Managed Services from Vervint. As your cloud managed services partner, we monitor, manage, optimize and secure your Azure cloud environment to help you maximize cloud benefits while focusing your efforts on core competencies and business outcomes. Choose the level of support that works best for you:

CSP CORE

Cloud Subscription Management

- MS Incident Escalation
- Billing Management
- Setup & Management of Private Accounts

Cost: included with CSP

CMS ESSENTIAL

All CSP Core Services Plus:

- Cloud Budget Optimization
- Annual Architecture Review
- QBR Process

Cost: 5% of Cloud Spend

CMS PREMIUM

All CMS Essential Services Plus:

- 8x5 Monitoring & Performance Management
- Essential Patching & Update Management
- Basic Backup Management
- Advanced Periodic Architecture Review

Cost: 25% of Cloud Spend

CMS ELITE

All CMS Premium Services Plus:

- 24x7 Monitoring & Performance Management
- Comprehensive Security Management
- · Advanced Patching & Update Management
- Advance Backup Management

Cost: 40% of Cloud Spend

Our Commitment to Active Cloud Improvement & Maintenance

We know that your cloud environment is always changing, adapting to the needs of the business. That's why our full cloud managed services offer includes Cloud Cost Analysis and Optimization.

Every quarter, we will take a deep dive into your cloud environment to create a prioritized roadmap of opportunities to reduce cost, improve security, efficiency, reliability, and scalability. As many businesses are learning, regular review and assessment is essential to maintain efficient cloud operations.

Your cloud investment should serve your business goals. The only way to achieve an efficient, effective, scalable, and reliable cloud environment is through ongoing evaluation and optimization. Unlike other cloud services providers, Vervint can take an active role in supporting these efforts.

Vervint's quarterly cost optimization analysis and recommendations could save your company up to 20% of your cloud budget over the length of the Cloud Managed Services engagement!



32% of cloud spend is wasted on inefficiencies.1



We take a holistic approach to cloud managed services that considers both the technical and business goals of your organization, empowering people and organizations to innovate, succeed, and thrive digitally. We're dedicated to ensuring your cloud investment makes a positive impact on your business and its users. Our proven track record of successful cloud projects, ongoing support, and guidance ensures cost-effective optimization and success.

With nearly 30 years of consulting experience, we specialize in providing innovative concepts that deliver measurable results. Our comprehensive approach combines strategy, technology, and experience to deliver solutions that meet your specific needs and objectives. Reach out today to learn more about Cloud Managed Services from Vervint. We'd love to hear from you!



Impact for You

Partnering with Vervint for Cloud Managed Services can help you streamline IT and drive operational efficiencies. Our managed services are expertly designed and executed to ensure a secure, sustainable, and exceptionally well-architected operational environment.

Scalability & Reliability

We proactively manage changes to your cloud environment, ensuring optimal functionality across peak, moderate, and low cycle times.

3 Security Management

We provide continuous monitoring to ensure cloud resources adhere to security policies and programmatic automation to get things back on track.

2 Cost-Efficiency

Our partnership begins with an intensive cost optimization analysis of cloud usage to identify opportunities for cost savings, implementing automation, efficiencies, and Azure best practices.

4 Monitoring & Optimization

Real-time monitoring and performance optimization analysis are combined to ensure higher uptime and continuous availability.

| * = limited/shared responsibility | CSP Core | CMS Essential | CMS Premium | CMS Elite |
|-----------------------------------|----------|---------------|-------------|-----------|
| Cloud Subscription Management | × | × | × | × |
| Budget Optimization & Management | | × | × | × |
| Quarterly Business Review | | × | × | × |
| Account Management | | | × | × |
| Architectural Review | | X * | × | × |
| Change Management | | | × | × |
| Monitoring/Performance Management | | | X^* | × |
| Backup Management | | | X^* | × |
| Configuration Management | | | | × |
| Security Management | | | | × |